



SCHOOL OF LEADERSHIP
AND EDUCATION SCIENCES

MA in Leadership Studies

School of Leadership and Education Sciences

University of San Diego

2019 Exit Survey Results

This report was prepared by the USD-SOLES Office of Accreditation & Assessment on December 2, 2019.

Report: Exit Survey – 2019**Program: MA in Leadership Studies****Institution: University of San Diego – School of Leadership and Education Sciences****Executive Summary****Exit Survey Overview**

The School of Leadership and Education Sciences (SOLES) - Office of Assessment and Accreditation administers the Exit Survey to graduating students at the University of San Diego (USD) annually. The Exit Survey affords students the opportunity to reflect on their program experiences and to provide valuable feedback utilized for program review. This report is specific to the results for the MA in Leadership Studies Program for 2019, with 2018 and 2017 data provided for comparison purposes.

Rating Scale

Three different five-point rating scales were used in this survey. The goal is to have response ratings in the four to five range for each item.

- Strongly Agree (5), Agree (4), Neutral (3), Disagree (2), Strongly Disagree (1)
- Extremely Well (5), Well (4), Moderately (3), Poorly (2), Not At All (1)
- Very Satisfied (5), Satisfied (4), Neutral (3), Dissatisfied (2), Very Dissatisfied (1)

Response Rate

Table 1 shows the percent of USD-Leadership Studies, M.A. graduating students who responded to the Exit Survey for the last three years. The three year trend (2017-2019) in response rates are 63%, 61%, and 78% respectively.

Table 1

Exit Survey Response Rates for Leadership Studies, MA Graduating Students

Completion Years	Total Number of Leadership Studies, MA Graduates*	Total Number of Leadership Studies, MA Respondents	Exit Survey Response Rate
2019	19	12	66%
2018	33	20	61%
2017	23	18	78%

*Note: Refers to the number of graduates for which correct email addresses were obtained.

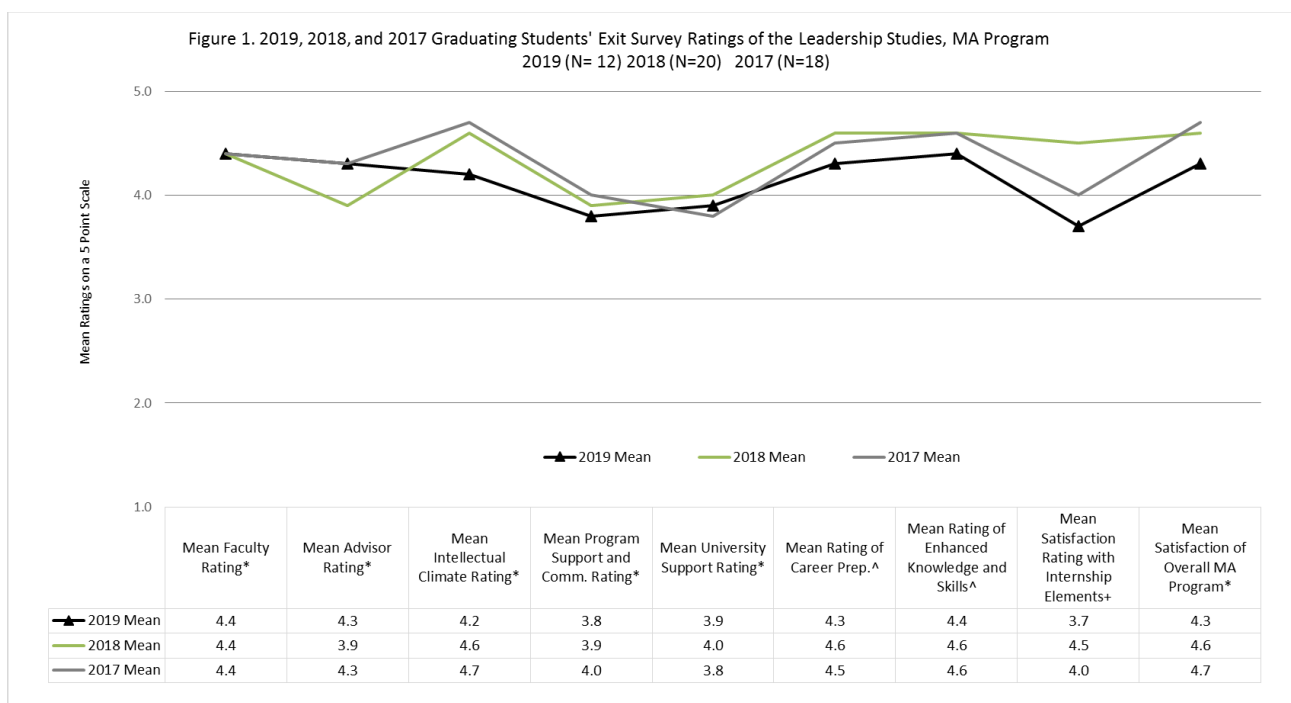
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Summary of Findings

Graduating students were asked to rate aspects of the Leadership Studies, MA Program in nine areas. The 2019 Cronbach's alpha values were as follows: faculty (.58); advisors (.97); intellectual climate (.73); program support and communication (.70); university support (.44); career preparation (.91); enhanced knowledge and skills (.76); satisfaction with elements of the internship (.65); and the overall program (.67), suggesting low to relatively moderate and high internal consistency of survey item responses. (Note that a reliability coefficient of .70 or higher is considered "acceptable" in most social science research situations.) Seven of the nine 2019 mean ratings were in the desired four to five range (using a 5 point scale). Figure 1 shows the comparison of 2019 means with 2018 and 2017 means. These ratings indicate high levels of student satisfaction with the MA in Leadership Studies Program at the University of San Diego.



*Rating Scale 1: Strongly Agree (5), Agree (4), Neutral (3), Disagree (2), Strongly Disagree (1)

^Rating Scale 2: Extremely Well (5), Fairly Well (4), Moderately (3), Poorly (2), Not At All (1)

+Rating Scale 3: Very Satisfied (5), Satisfied (4), Neutral (3), Dissatisfied (2), Very Dissatisfied (1)