



SCHOOL OF LEADERSHIP
AND EDUCATION SCIENCES

MA in Marital and Family Therapy
School of Leadership and Education Sciences
University of San Diego
2019 Exit Survey Results

This report was prepared by the USD-SOLES Office of Accreditation & Assessment on December 2, 2019

Report: Exit Survey – 2019**Program: MA Marital and Family Therapy****Institution: University of San Diego – School of Leadership and Education Sciences****Executive Summary****Exit Survey Overview**

The School of Leadership and Education Sciences (SOLES) - Office of Assessment and Accreditation administers the Exit Survey to graduating students at the University of San Diego (USD) annually. The Exit Survey affords students the opportunity to reflect on their program experiences and to provide valuable feedback utilized for program review. This report is specific to the results for the MA in Marital and Family Therapy (MFT) for the years 2019, with 2018 and 2017 data provided for comparison purposes.

Rating Scale

Three different five-point rating scales were used in this survey. The goal is to have mean response ratings in the four to five range for each item. The rating scales used are:

- Strongly Agree (5), Agree (4), Neutral (3), Disagree (2), Strongly Disagree (1)
- Very Well (5), Well (4), Moderately (3), Little (2), Not At All (1)
- Very Satisfied (5), Satisfied (4), Neither Satisfied Nor Dissatisfied (3), Dissatisfied (2), Very Dissatisfied (1)

Response Rate

Table 1 shows the percent of USD-Marital and Family Therapy graduating students who responded to the Exit Survey for the last three years. The three year trend (2017-2019) in response rates are 29%, 65%, and 45% respectively.

Table 1

Exit Survey Response Rates for Marital and Family Therapy Graduating Students

Program Completion Year	Total Number of Marital and Family Therapy Graduates*	Total Number of Marital and Family Therapy Respondents	Exit Survey Response Rate
2019	31	9	29%
2018	31	20	65%
2017	22	10	45%

*Note: Refers to the number of graduates for which correct email addresses were obtained.

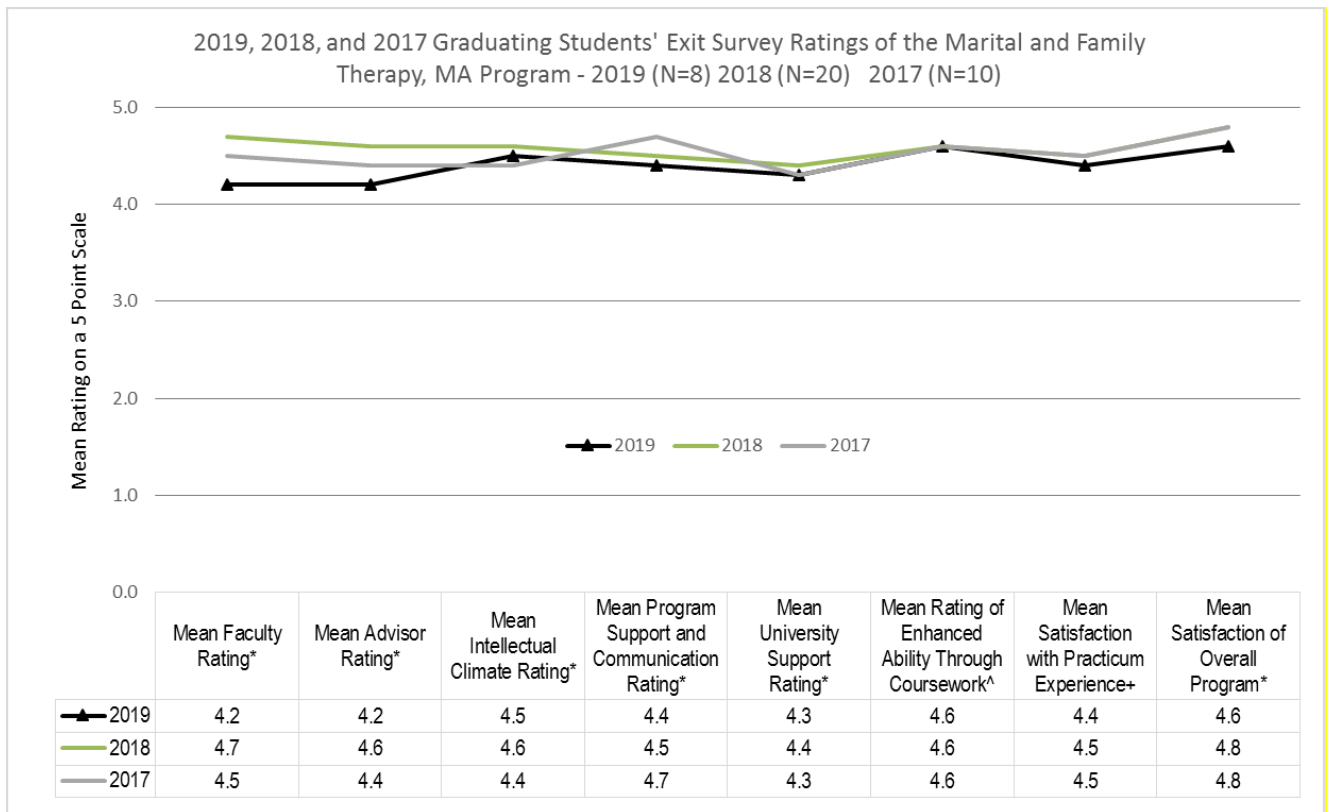
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Summary of Findings

Graduating students were asked to rate aspects of the Marital and Family Therapy Program in eight areas. The 2019 Cronbach’s alpha values were as follows: faculty (.96); advisors (.93); intellectual climate (.90); program support and communication (.89); university support (.93); enhanced ability through coursework (.92); practicum experience (.81); and the overall program (.96), suggesting relatively moderate internal consistency of survey item responses. (Note that a reliability coefficient of .70 or higher is considered “acceptable” in most social science research situations.) All of the 2019 mean ratings were in the desired four to five range (using a 5 point scale). Figure 1 shows the comparison of 2019 means, with 2018 and 2017 means. These ratings indicate high levels of student satisfaction with the MA in Marital and Family Therapy Program at the University of San Diego.



*Rating Scale 1: Strongly Agree (5), Agree (4), Neutral (3), Disagree (2), Strongly Disagree (1)

^Rating Scale 2: Very Well (5), Well (4), Moderately (3), Little (2), Not At All (1)

†Rating Scale 3: Very Satisfied (5), Satisfied (4), Neither Satisfied Nor Dissatisfied (3), Dissatisfied (2), Very Dissatisfied (1)