



SCHOOL OF LEADERSHIP
AND EDUCATION SCIENCES

MA in Leadership Studies

School of Leadership and Education Sciences

University of San Diego

2018 Exit Survey Results

This report was prepared by the USD-SOLES Office of Accreditation & Assessment on November 7, 2018.

Report: Exit Survey – 2018

Program: MA in Leadership Studies

Institution: University of San Diego – School of Leadership and Education Sciences

Executive Summary

Exit Survey Overview

The School of Leadership and Education Sciences (SOLES) - Office of Accreditation and Assessment administers the Exit Survey to graduating students at the University of San Diego (USD) annually. The Exit Survey affords students the opportunity to reflect on their program experiences and to provide valuable feedback utilized for program review. This report is specific to the results for the MA in Leadership Studies Program for 2018, with 2017 and 2016 data provided for comparison purposes.

Rating Scale

Three different five-point rating scales were used in this survey. The goal is to have response ratings in the four to five range for each item.

- Strongly Agree (5), Agree (4), Neutral (3), Disagree (2), Strongly Disagree (1)
- Extremely Well (5), Well (4), Moderately (3), Poorly (2), Not At All (1)
- Very Satisfied (5), Satisfied (4), Neutral (3), Dissatisfied (2), Very Dissatisfied (1)

Response Rate

Table 1 shows the percent of USD-Leadership Studies, M.A. graduating students who responded to the Exit Survey for the last three years. The three year trend (2016-2018) in response rates are 58%, 78%, and 61% respectively.

Table 1

Exit Survey Response Rates for Leadership Studies, MA Graduating Students

Completion Years	Total Number of Leadership Studies, MA Graduates*	Total Number of Leadership Studies, MA Respondents	Exit Survey Response Rate
2018	33	20	61%
2017	23	18	78%
2016	24	14	58%

*Note: Refers to the number of graduates for which correct email addresses were obtained.

Report: Exit Survey – 2018

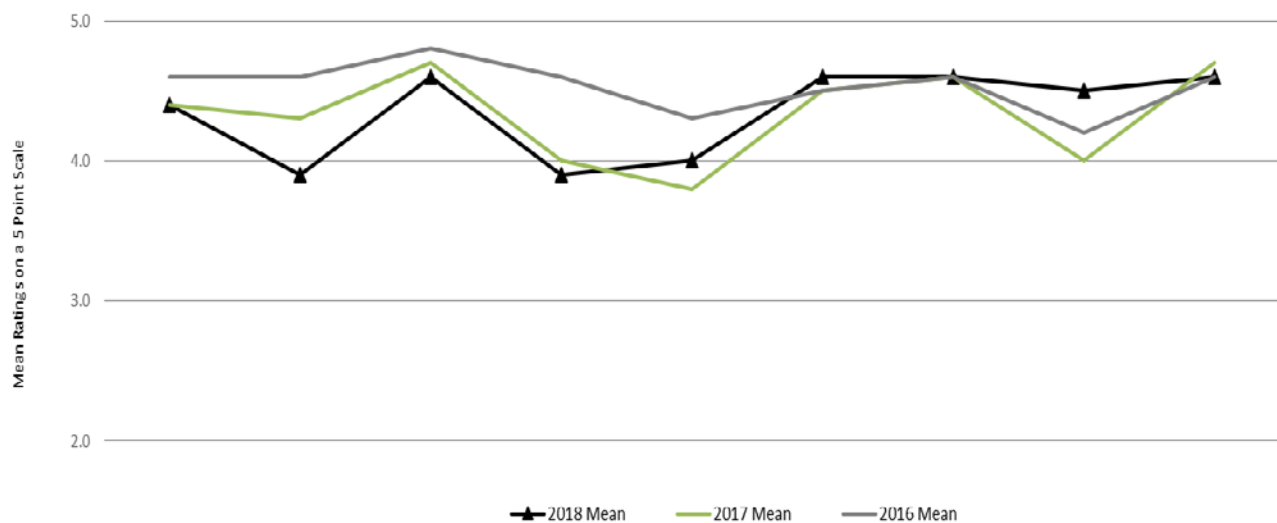
Program: MA in Leadership Studies

Institution: University of San Diego – School of Leadership and Education Sciences

Summary of Findings

Graduating students were asked to rate aspects of the Leadership Studies, MA Program in nine areas. The 2018 Cronbach's alpha values were as follows: faculty (.95); advisors (.98); intellectual climate (.85); program support and communication (.89); university support (.87); career preparation (.78); enhanced knowledge and skills (.90); satisfaction with elements of the internship (.95); and the overall program (.94), suggesting moderately high to relatively high internal consistency of survey item responses. (Note that a reliability coefficient of .70 or higher is considered "acceptable" in most social science research situations.) Eight of the nine 2018 mean ratings were in the desired four to five range (using a 5 point scale). Figure 1 shows the comparison of 2018 means with 2017 and 2016 means. These ratings indicate high levels of student satisfaction with the MA in Leadership Studies Program at the University of San Diego.

Figure 1. 2018, 2017, and 2016 Graduating Students' Exit Survey Ratings of the Leadership Studies, MA Program
2018 (N=20) 2017 (N=18) 2016 (N=14)



	Mean Faculty Rating*	Mean Advisor Rating*	Mean Intellectual Climate Rating*	Mean Program Support and Comm. Rating*	Mean University Support Rating*	Mean Rating of Career Prep.^	Mean Rating of Enhanced Knowledge and Skills^	Mean Satisfaction Rating with Internship Elements+	Mean Satisfaction of Overall MA Program*
2018 Mean	4.4	3.9	4.6	3.9	4.0	4.6	4.6	4.5	4.6
2017 Mean	4.4	4.3	4.7	4.0	3.8	4.5	4.6	4.0	4.7
2016 Mean	4.6	4.6	4.8	4.6	4.3	4.5	4.6	4.2	4.6

*Rating Scale 1: Strongly Agree (5), Agree (4), Neutral (3), Disagree (2), Strongly Disagree (1)

^Rating Scale 2: Extremely Well (5), Fairly Well (4), Moderately (3), Poorly (2), Not At All (1)

+Rating Scale 3: Very Satisfied (5), Satisfied (4), Neutral (3), Dissatisfied (2), Very Dissatisfied (1)