Those that use Macintosh computers to access Noetix cannot directly access Noetix through http://www.sandiego.edu/noetix. If one is on a Mac and goes to Noetix directly in a web browser, the page is likely to only show the Noetix logo but not the username and password fields to log into Noetix.

**Macs are not directly compatible with Noetix.**

All Mac users, including those who may have used Noetix before from a Windows PC but have switched to a Mac, must go through an account on the NTS server. You must have an account on this server if you are using a Mac to access Noetix. Accessing the Noetix server can be done by downloading Windows RDC and remoting to nts3.sandiego.edu. Contact the Network and Systems Operations group for the procedure to get such an account.

This step-by-step walkthrough will show you how to setup access to run Noetix reports on your Mac. To set up your Noetix account on a Mac, please follow the following steps:

On your Macintosh computer, navigate to the Apple App Store and type in “Microsoft Remote Desktop Connection” into the search bar and click on the Microsoft Remote Desktop icon when it comes up.

Click on “Get” to install the application.
When prompted, enter in your Apple ID and password. If you do not have an Apple ID and password, contact the Help Desk so that we can enter our credentials in for you. You can also create an Apple ID if you wish.

Once the blue button changes from “Installing” to “Installed,” you will know the installation has completed.

Type “Microsoft Remote Desktop” into the spotlight search bar to find and open the application.

Once the application is launched, you will see the following. Click on “New” to set up the Remote Desktop Connection (Note: you will only need to do this once.)
Fill in the following fields to match the screenshot. For “Connection name” and “PC name” fill in `nts3.sandiego.edu`. For your username, fill in AD\ followed by your username. The password will be your USD One password.
Once again, there is no “Save” button, so simply exit out of this window when done. You should see the following window now with your AD credentials filled in.

Your remote desktop connection has been configured. You will not need to do this again, as it will save the settings under “My Desktops.”

Double click on the “nts3.sandiego.edu” desktop to open up the remote desktop application.

A black window with the following message will pop up. Click “Continue”
If the connection was successful, you will see the following window. A basic version of a Windows profile will load. If it does not pop up automatically, click on the icon for **Internet Explorer** at the bottom of the screen.

If this is your first time logging on, the set up box for Internet Explorer 10 settings may appear. You may click any of the options to proceed.

Enter your **Noetix** credentials. These are the same credentials you use for USD One.

If you are unable to log in, try typing http://sandiego.edu/noetix into the address bar and try to log in again. If you are still unable to log in, you will need to reset USD One password (for instructions on how to do this, please contact the Help Desk).
From now on, you will use this version of Microsoft Remote Desktop (with the red icon) to launch Noetix. To pin it to your task bar, right click or control + click on the icon, and click “keep in dock”

Congratulations! You can now run Noetix reports on your Macintosh computer!

If you experience other issues or need additional support please contact the Help Desk at 619-260-7900 and we will be happy to assist you in setting up your Mac to run Noetix.