

# Students Tech Resources for USD Support At-A-Glance



We offer quality services to enhance your learning and research needs. Learn more @ [sandiego.edu/its/get-help/student-resources/](https://sandiego.edu/its/get-help/student-resources/)

## HELPDESK & COMPUTER SUPPORT SERVICES



Contact us for any IT-related issues, concerns, or requests.

- ✓ [sandiego.edu/its/get-help](https://sandiego.edu/its/get-help)
- ✓ Email: [help@sandiego.edu](mailto:help@sandiego.edu)
- ✓ Phone: (619) 260-7900 or in person: Hahn University Center 117

## COMPUTER LABS



Lab location: **Saints Hall Room 205**

- ✓ Specialized software applications
- ✓ 5 Hour laptop checkout: Mac and PC
- ✓ 4 Hour checkout: Laptops/Portable chargers, calculators and more.  
[sandiego.edu/labs/](https://sandiego.edu/labs/)

## PRINTING



Print from Google Drive, smartphones, PCs, or USB drives on Wēpa kiosks.  
[sandiego.edu/wepa](https://sandiego.edu/wepa)

## LEARNING MANAGEMENT SYSTEM



**CANVAS:** USD's LMS for all types of courses (classroom, hybrid, & online):  
[canvas.sandiego.edu](https://canvas.sandiego.edu)

- Canvas replaced Blackboard as of January 2024.

## WIRELESS NETWORK



**eduroam** Highly recommended: Wireless service is available campus-wide, indoors and outdoors. [sandiego.edu/its/eduroam](https://sandiego.edu/its/eduroam)

## COMPUTER SECURITY AND BACKUP



- ✓ Backup your computer - store all your files on Google Drive.
- ✓ Protect from phishing and other IT risks: [www.sandiego.edu/security](https://www.sandiego.edu/security)

## MEDIA SERVICES



- ✓ Create digital media, videos, and audio podcasts for coursework assignments.
- ✓ Record video presentations in the Media Lab Studio.

Find the Media Lab in Maher 176, or visit: [sandiego.edu/media-lab](https://sandiego.edu/media-lab)

## HARDWARE & SOFTWARE



**G SUITE** (Gmail, Docs, Sheets, Slides, Google Drive)

Available at no charge. We encourage using Google Drive for file storage.  
[sandiego.edu/its/gsuite](https://sandiego.edu/its/gsuite)



**Microsoft Office 365** (Word, Excel, PowerPoint)

Available at no charge: [sandiego.edu/its/office365](https://sandiego.edu/its/office365)



**Other Software** (Such as SPSS and EndNote, are available as well)  
[sandiego.edu/its/support/software](https://sandiego.edu/its/support/software)



**Hardware:** We recommend bringing your device to a 3rd party location for repairs.

## SERVICE PORTAL AND MOBILE APP



MySanDiego offers course listings, academic resources, and more.  
[my.sandiego.edu](https://my.sandiego.edu)



**MyUSD** mobile App provides academic data, trams, campus hours, [directory](#) listings, events schedule, ID card, [campus map](#), and much more:  
[sandiego.edu/its/services/detail/62](https://sandiego.edu/its/services/detail/62)

