We are committed to providing quality services to support your adoption of technology to best facilitate your learning and research needs

sandiego.edu/its/get-help/student-resources

HELPDESK & COMPUTER SUPPORT SERVICES
Contact us if you have any IT problems, concerns, or requests
✓ sandiego.edu/help
✓ help@sandiego.edu, (619) 260-7900, or drop by University Center 117

REMOTE LEARNING
Repository of information & tips: sandiego.edu/remot

COMPUTER LABS
Lab locations: Olin 122 & Saints Tekakwitha & Serra Hall 205
✓ Our computers have many of the specialized applications
✓ Laptop checkout is available for 5 hours from Copley Library, LRC Library, Olin Hall 122, Serra Hall 205
For more info: sandiego.edu/labs or call (619) 260-2765

PRINTING
Print documents from Google Drive, smartphones, personal computer, or USB drives on Wēpa kiosks: sandiego.edu/wepa

BLACKBOARD - LEARNING MANAGEMENT SYSTEM
Blackboard is used in many courses to send announcements, post content and lectures, turn in homework, and take assignments. To access your courses and find out more, visit: ole.sandiego.edu and download the Blackboard mobile app for iOS or Android

WIRELESS NETWORK
Wireless service, called eduroam, is available in all buildings on campus and in many outdoor locations: sandiego.edu/its/eduroam

COMPUTER SECURITY AND BACKUP
✓ Protect from phishing and other IT risks: sandiego.edu/security
✓ Backup your computer - store all your files on Google Drive

MEDIA SERVICES
✓ Create and print posters
✓ Create and edit videos
✓ Learn and use state-of-the-art graphic design tools
Find the Media Lab in Maher 186 or visit sandiego.edu/ims

HARDWARE & SOFTWARE
Hardware: to fix your computer, bring it to UC 117 or call (619) 260-7900

G SUITE (Gmail, Docs, Sheets, Slides, Meet, Google Drive)
Google's applications are available at no charge. We encourage you to store files in Google Drive: sandiego.edu/its/gsuite

Microsoft Office 365 (Word, Excel, PowerPoint)
Available at no charge: sandiego.edu/its/office365

Other Software tools, such as Zoom Pro, SPSS and EndNote are available as well. See details at: sandiego.edu/its/support/software

SERVICE PORTAL AND MOBILE APP
MySanDiego offers a variety of resources including course listings, academic resources, and more: my.sandiego.edu

MySDMobile mobile app provides academic data, trams, parking availability, campus hours, directory listings, events schedule, ID card, campus map, and more: sites.sandiego.edu/mobile

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