

Faculty Tech Resources for USD Support At-A-Glance



We offer quality services to enhance your learning and research needs. Learn more @ sandiego.edu/its/get-help/faculty-resources/

HELPDESK & COMPUTER SUPPORT SERVICES



Contact us for any IT-related issues, concerns, or requests.

- ✓ sandiego.edu/its/get-help
- ✓ Email: help@sandiego.edu
- ✓ Phone: (619) 260-7900 or in person: Hahn University Center 117

Browse our available services via sandiego.edu/its/services

HARDWARE & SOFTWARE



The Computer Replacement Program (CRP) ensures that full-time benefits based employees have access to up to date computers to support their work.

sandiego.edu/hardware



Many enterprise software and cloud services are available, in addition to some specialized applications at no cost or at discounted rates (e.g., Adobe, ArcGIS, MATLAB, Qualtrics, SPSS, Solidworks, etc.) sandiego.edu/software



G SUITE (Gmail, Docs, Sheets, Slides, Google Drive)

Google's cloud-based applications are available at no charge to all employees. We encourage everyone to store their files in Google Drive. sandiego.edu/its/gsuite



Microsoft Office 365 (Word, Excel, PowerPoint)

Microsoft Office applications are available at no charge to all employees sandiego.edu/its/office365

COMPUTER LABS



Lab location: Saints Hall Room 205

For more info: sandiego.edu/labs or call (619) 260-2765

COMPUTER SECURITY AND BACKUP



- ✓ Protect from phishing and other IT risks: sandiego.edu/security
- ✓ Backup your computer - store all your files on [Google Drive](https://drive.google.com)

NETWORKS & PHONES



Wireless Network **eduroam**: sandiego.edu/its/eduroam

For more information about campus services and Zoom phone system: sandiego.edu/zoom-phone

SERVICE PORTAL AND MOBILE APP



MySanDiego portal offers a variety of resources including HR self-service, teach/advice tools, research tools, financial data, favorite apps, and more: my.sandiego.edu



MyUSD mobile app provides live tracking of trams, campus hours, [directory](https://sandiego.edu/directory) listings, events schedule, ID card, [campus map](https://sandiego.edu/campus-map), & much more: sandiego.edu/its/services/detail/62

MEDIA SERVICES



Access to Media Lab and Faculty Studio offers video production, editing and loaner equipment at the Circulation Desk, Maher 176. sandiego.edu/media-lab



Every classroom is equipped with full Audio Visual systems, many have advanced features such as interactive boards, sound systems, document cameras and wireless collaboration: sandiego.edu/classrooms

LEARNING MANAGEMENT SYSTEM



CANVAS: USD's LMS for all types of courses (classroom-based, hybrid, & online): canvas.sandiego.edu

- Canvas replaced Blackboard as of January 2024.

