

IN CASE OF EMERGENCY- LIFE AND SAFETY - DIAL 911

USD after-hours/holiday non-life or safety emergencies please contact:

Reef Real Estate - (619) 780-0100 or USD Public Safety (619) 260-2222

Maintenance Issues:

- For general maintenance requests please use our online Facilities work request system:
https://isd.sandiego.edu/Res/faculty_request_bldg.html
- Or advise Real Estate Manager at (619) 260-7537 or email:mtimm@sandiego.edu.

Utilities:**Gas and Electric:**

San Diego Gas & Electric sdge.com or 1-800-411-7343

Please call SDG&E immediately to transfer power upon move-in. USD is not responsible for gas and electric service after move in to house/unit. *Please be aware USD has no control over planned or unplanned SDG&E power outages and it is best to contact SDG&E on status if there is an outage.*

Cable and Internet:

Current area provider is Time Warner Cable (Now Spectrum) spectrum.com or **1-800-871-2508**

This will need to be set up if cable and internet service is required. All satellite dish installations need to be approved by USD (HOA will not allowed in condo units).

Water and Sewer:**Houses:**

City of San Diego Water Department (619)515-3500 or sandiego.gov/water

House residents:

Please contact City of San Diego Water Dept. immediately to set up your account.

Casa del Pueblo Condo Residents:

USD paid through our association dues

Trash/Recycling:**Casa del Pueblo Condos-**

Trash is paid through association dues. There are divided dumpsters for trash and recyclables (located by mail box area and north end of complex- by Unit #22). Please break down all cardboard boxes before placing in recycling receptacle. Do not leave any trash or cardboard near dumpster.

House Residents:

Trash is paid by USD-City of San Diego provides grey trash/blue recycling containers. Dates of service vary upon area please check on collection times here <https://www.sandiego.gov/environmental-services/collection/schedule>. Please place containers out on street near curb early so trucks are able to pick up. Remove containers off street after pickup as it can cause issues for parking in some neighborhoods.