Navigating My Financial Aid

After you have logged in to the MySanDiego portal, hover over the Torero Hub tab and select the My Financial Aid link from the drop-down menu. The screen below should appear.

Please be sure you are looking at information for the appropriate academic year.

This is the main My Financial Aid screen. There are three main channels of information. The first is the Financial Aid Status channel, which contains links to important information about your financial aid. Below the Financial Aid Status channel is the Financial Aid Requirements channel. The Financial Aid Requirements channel lists any outstanding documents/applications that may be necessary to complete the processing of your financial aid application. Below the Financial Aid Requirements channel is the Financial Aid Award channel. The Financial Aid Award channel displays your Financial Aid Award package for the academic year you selected. The following information will help guide you through the My Financial Aid portion of the portal.
The **Financial Aid Status** channel contains links to important information about your financial aid. Each of the links is briefly explained below.

- **Cost of attendance** will give you a breakdown of the costs from tuition, books, fees, etc. based on your reported number of units and residency.
- **Award** will allow you to view your Financial Aid Award and how much aid you will be receiving each term.
- **Messages** will allow you to view any messages the Office of Financial Aid has sent you regarding your award, including important alerts.

  *Please see the following pages to view each screen in more detail.*

**IMPORTANT**: Check the status of your Financial Aid channel frequently. It is important to make sure your financial aid is up-to-date and all forms and applications are turned in on time. If you have any questions, contact the One Stop Student Center.

### Cost of Attendance

By clicking the **cost of attendance** link from the Financial Aid Status channel, you can view the screen below. This screen includes an estimated cost of attendance based on your reported number of units and residency. If you believe there is a discrepancy, please contact the One Stop Student Center.
Financial Aid Requirements Channel

The Financial Aid Requirements channel lists the status of each of the requirements for your financial aid. This includes verification documents and/or loan applications, as well as information regarding scholarships.

The status will be indicated by a red flag, yellow triangle, or green check. Please see the key below for further information.

### Financial Aid Requirements Status Key

- **Red Flag:** Outstanding Requirement
  This means that something is missing from the information requested or the Office of Financial Aid has not received the requirement.

- **Yellow Triangle:** Received Not Yet Reviewed/Pending
  This means that the Office of Financial Aid has received your document and is processing it.

- **Green Check:** Satisfied
  This means that your requirement has been reviewed and processed. There is no further action required.
Financial Aid Award Channel

By clicking the award link from the Financial Aid Status channel or clicking into the Financial Aid Award channel, you will be sent to the main award screen (see example below). From this screen, you are able to access your Award Overview and Accept Award Offer, which is where you accept or decline each award. Each corresponding tab has been circled below.

Financial Aid Award Overview

The Award Overview tab allows you to view your Financial Aid Award. The Financial Aid Award is your Award Package offered by the Office of Financial Aid. This screen, as seen below, includes your financial aid need calculation, the housing status you listed on the FAFSA, Cost of Attendance and your Financial Aid Award. Each award is listed by semester and shows the current status. To accept or decline your award, you will need to go to the Accept Award Offer tab.

Click the Print button located above the Need Calculation at the beginning of this page.
Financial Aid Messages

By clicking the messages link from the Financial Aid Status channel, you will be directed to the Messages screen, as seen below. It is very important that you check your financial aid messages frequently. Financial Aid Counselors use this screen to communicate important and urgent information to students regarding their financial aid.