Center for Student Success

Generating innovative strategies to assist all undergraduate students in persisting to graduation.

What We Do

First-Year Student Support

**MAP-Works**
The MAP-Works program provides personalized support and outreach to first-year students based on their responses to a Fall Transition Survey and a Spring Check-Up Survey, as well as academic indicators throughout their first year. Students are connected with professional staff, preceptors, and student leaders through their affiliation with specific programs, as well as their housing and preceptorial assignments.

**Student Success Workshops**
In an effort to provide practical and timely information to first-year students as they transition to USD, this program includes over 20 workshops in the fall semester. Session topics cover issues students are likely to encounter in their first semester including faculty expectations, time management, health and safety at college, and choosing a major. A complete schedule of sessions is available online.

**Out-of-State Student Program**
The Out-of-State Student Program and Student Council seek to enhance the experience of incoming first-year students from outside of California as they transition to USD and San Diego. Student leaders from various regions, with the support of the CSS, provide opportunities for students to connect with others from their region during events such as the OLÉ! Weekend Out-of-State Student Dessert Socials.

**Preceptorial Assistant Program**
Coordinated in collaboration with the Dean’s Office of Arts & Sciences, the Preceptorial Assistant (PA) Program consists of a student-led Preceptorial Assistant Council (PAC) and over 70 students who serve as PAs in the fall semester. PAs are successful continuing USD students who serve as a liaison to the faculty member, as well as a mentor and resource to first-year students in the preceptorial course.

**Torero Countdown & OLÉ! Weekend**
In collaboration with key campus partners, the CSS coordinates a unique orientation experience for all new freshmen. This experience, called Torero Countdown, begins when a new student deposits and culminates with the four-day OLÉ! (Orientation Launch Events) Weekend. During OLÉ! Weekend, new students settle in to the USD community and familiarize themselves with a multitude of available resources.

Visit [www.sandiego.edu/orientation](http://www.sandiego.edu/orientation) for more information regarding new student orientation programs.
General Student Support

Student Success Coaching
Student Success Coaching provides students with the opportunity to meet one-on-one with a peer coach or professional staff to address academic and personal issues in a confidential setting. Peer coaches and professional staff are able to assist students with assessing and identifying presenting challenges, generating a Student Success Plan that includes academic and personal goals, developing academic skills, and connecting students with relevant resources on campus.

Commuter Student Support
The Commuter Student Commons, located in UC 119, serves as an on-campus home for entering freshman and transfer commuter students, and any continuing students who have never lived on campus. This welcoming space is where students can study, get together with other students, or relax between classes, and provides commuter students with resources they may need while they are on campus. The Commuter Student Commons student staff manages the space and is available to answer questions about USD and the transition to college.

Transfer Student Support
In addition to the services and resources provided to incoming transfer commuter students by the Commuter Student Commons, professional staff in the CSS are available to meet with incoming or continuing transfer students to assist them in connecting with on-campus resources. The CSS also coordinates Transfer Summer Registration Days and Transfer Fall Orientation, designed especially for new transfer students to ensure a smooth transition to USD. Visit www.sandiego.edu/transfer/ for information regarding Summer Registration Days and transfer student support.

Undergraduate Leaves of Absence and Withdrawals
The Center for Student Success handles all undergraduate student leaves of absence and withdrawals. Professional staff is available to answer questions about the leave of absence or withdrawal process and potential implications for students, and to provide individual assistance in completing the required forms.

For more information about the Center for Student Success and the programs and services we provide, please visit our office or contact us:

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You can also visit us on the web at www.sandiego.edu/usdcss/