

**PATRON SUGGESTION**

March 10, 2008

- 1) Put paper next to the suggestion box! This is the digital age, & no one carries their own paper anymore. I had to fish this scrap of paper out of the trash. (Yes, right now you're handling garbage.)
- 2) 10¢ a page for printing is an outrage. We should at least match Copley's 5¢ fee. The high cost of printing encourages law students to print their outlines elsewhere. Why should USD law students be encouraged to use the library that's supposed to be just for undergrads? Makes no sense. If printing fees were standardized, no students would feel compelled to travel across campus to save a buck. Law students pay \$240.00 per day in tuition here. 5¢ a page is a reasonable request. Please correct this before finals. Thank you!

--Publius

**LIBRARY RESPONSE**

March 13, 2008

- 1) We once had nice little pads made up with forms specifically for suggestions, but those always disappeared, as did the notebook in which we used to post suggestions and answers (so much for the digital age). We'll try it again, with scrap paper this time. Thanks for the comment.
- 2) What we wanted to do was charge law students five cents a page and keep the higher rate for all other patrons so that the lab would not be overrun by non-law folks competing with our students for space. However, we were told that the Diebold system does not have this capability, so we are compromising and lowering the price to seven cents for all patrons. This should provide a disincentive for non-law students to use our lab while making printing more economical for law students. We are also installing a color printer, and color copies will be available at fifty cents a page.

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