



Patron Suggestion

February 17, 2007

Please get more ear plugs. There were none just as we were studying for the bar exams this weekend.

Do you expect the pay phone or a campus courtesy phone to be restored to the front lobby hallway? The workmen removed the phone during remodeling.

LRC Response

March 1, 2007

We always keep an ample supply of extra ear plugs, and we have now taken additional steps to make sure that anyone staffing the Circulation Desk knows where these are kept. I am truly sorry that they were not available to you at this most crucial time, and I hope your bar exam experience is successful.

The courtesy phone has been replaced following the completion of the remodel, but AT&T has declined to replace the pay phone. In this age of cell phones, the amount of use of the pay phone has been so minimal that it has not proven worth their while.

Ruth Levor
Associate Director