



Patron Suggestion

February 7, 2007

Dear Ladies & Gentlemen:

I love the LRC here at USD. It is without a doubt a sanctuary for studying.

Lately, however, the LRC seems to be dirty. I have noticed that the library is not being vacuumed on a regular basis, especially under the “individual booths.” The same crumbs appear to be there week in & week out. In addition, the “individual booths” do not seem to be cleaned on a regular basis as I have noticed the same coffee/soda ring on one particular booth for a month now. Well, since there is a suggestion box, I thought I would suggest better and more periodic cleaning for the LRC.

LRC Response

March 1, 2007

Thank you for your kind words and for your concern for the upkeep of the library facility. Fortunately, the supervisor of the employee responsible for these matters had also noticed the lapses you mentioned. The situation was addressed, and I hope that you have already noticed a return to our high standards for cleanliness. If not, please let me know. It would help if you would specify the areas where you noticed the unattended dirt.

Ruth Levor
Associate Director