

IMPORTANT INFORMATION REGARDING YOUR VISIT TO THE STUDENT HEALTH CENTER

Patients with appointments: In order to minimize your waiting time, students are strongly encouraged to schedule appointments *in advance*. Please check-in 10 minutes before your scheduled appointment time. Late arrivals may need to be rescheduled.

Patients without appointments: Patients without appointments will be triaged by the registered nurse, who will determine whether the patient should be seen by the Registered Nurse (RN) or a medical practitioner (physician, physician's assistant or nurse practitioner). We also need to determine whether you need to be seen today or schedule a future appointment.

Fees: The student health fee allows students to receive most care at the SHC at no cost. There is no additional fee to be evaluated by the registered nurse, nurse practitioner, or physician. If patient care requires diagnostic tests, medications, or medical supplies, these are available at additional cost, though greatly discounted. **The SHC does NOT accept or bill insurance.**

*** Again, the SHC does NOT accept or bill insurance. You need to determine which option is best for you depending on the cost of service that can be obtained at the SHC (which will be discussed with you in advance), your ability to get transportation off campus, any co-payment you have using your private insurance, and convenience.***

Payment Methods: The SHC accepts: cash, check, CampusCash or credit card (VISA or MASTERCARD). If you do not have a balance on your CampusCash: 1) You can make deposits on USDs secure website: <http://campuscash.sandiego.edu/> ; 2) Use one of the two Value Transfer Stations (VTS) located in the Copley Library or the Hahn University Center to apply value to your USD ID with cash, or 3) Stop by the Campus Card Services Office located in the Bookstore and add value to your USD ID with cash, check, or credit card (Visa, MasterCard, American Express, and Discover). After you add money to your CampusCash card, we can deduct any SHC fees without you needing to return to the SHC.

Referrals can be made to specialist physicians. We can assist patients in scheduling referral appointments.

Severe illnesses and injuries are beyond the scope of the Health Center. The University is not responsible for the provision or cost of medical care rendered off campus.