

Student Survey
Online vs. In Person
Student and Committee Responses

Academic Services: How would you prefer to take care of the following services in the future?				
	Survey Response			Committee Response:
	In Person	Online	Not Sure	
Viewing course availability	6% (76)	92% (1215)	3% (35)	Online
Registering for classes	11% (143)	85% (1127)	4% (56)	Online
Obtaining a printout of your schedule	7% (93)	91% (1213)	2% (20)	Online
Requesting a Verification of Enrollment	14% (188)	72% (958)	14% (180)	In Person
Finding out the holds on your record and how to remove them	23% (302)	63% (830)	15% (194)	Both
Viewing your final exam schedule	4% (48)	94% (1250)	2% (28)	Online
Filing a Leave of Absence / Withdrawal form	29% (391)	50% (658)	21% (277)	NA
Completing a Petition to Graduate	27% (354)	55% (730)	18% (242)	Online
Requesting an unofficial copy of your transcript	17% (231)	78% (1029)	5% (66)	Online
Requesting an official copy of your transcript	33% (441)	61% (809)	6% (76)	Online
Obtaining graduation information	18% (233)	68% (903)	14% (190)	Online
Financial Services: How would you prefer to take care of the following services in the future?				
	Survey Response			Committee Response:
	In Person	Online	Not Sure	
Completing the financial aid application form	13% (178)	73% (960)	14% (185)	Online
Checking status of financial aid	8% (105)	81% (1076)	11% (142)	Online
Accepting your financial aid offer	17% (225)	69% (917)	14% (181)	Online
Checking your student account balance	3% (46)	93% (1229)	4% (48)	Online
Signing tuition deferment	31% (409)	50% (667)	19% (247)	Online
Making payments to your student account	14% (183)	77% (1022)	9% (118)	Both
Paying fines (e.g., parking, library, etc.)	18% (242)	69% (907)	13% (174)	Both
Student Services: How would you prefer to take care of the following services in the future?				
	Survey Response			Committee Response:
	In Person	Online	Not Sure	
Obtaining or changing USD e-mail account	15% (199)	78% (1027)	7% (93)	Online
Applying for a new or replacement USD ID card	54% (716)	39% (521)	6% (82)	Both
Encoding ID card for on-campus locks	40% (525)	38% (504)	22% (290)	NA
Adding money to Campus Cash	17% (221)	76% (1003)	7% (95)	Both
Purchasing or changing meal plans	16% (210)	69% (906)	15% (203)	NA
Purchasing parking permit	39% (513)	51% (679)	10% (127)	Both
Obtaining student insurance information and forms	18% (237)	57% (747)	25% (335)	Online
Inquiring about lost and found items	47% (624)	40% (534)	12% (161)	Online
Applying for on-campus housing	15% (195)	65% (858)	20% (266)	Both