

Brief Bio Sketch: Ann M. Mayo

EDUCATION

De Anza College	AS	1975	Nursing
California State University- Dominguez Hills	BSN	1988	Nursing
University of San Diego	MSN	1990	Family Health Nursing
University of San Diego	DNSc	1998	Nursing, Science & Research
University of California- San Francisco	Post Doctoral Fellow	2008	Nursing, Gerontology

RECENT PROFESSIONAL EXPERIENCE

Kaiser Permanente, San Diego	1990-1998	Clinical Nurse Specialist
California State University	1991-2000	Nursing Instructor
California State University	1991-2000	BSN Program Associate Coordinator
University of San Diego	1998-2005	Lecturer, Clinical Professor
Kaiser Permanente, Pasadena	1998-2005	Nursing Researcher
University of California, San Francisco	2006-2008	Post Doctoral Fellow

SELECT HONORS RECEIVED

Research Award, Sigma Theta Tau, Gamma Gamma Chapter	1995
Graduate Scholarship Award, Sigma Theta Tau, Gamma Gamma Chapter	1996
Scholarly Activity Award, Sigma Theta Tau, Gamma Gamma Chapter	1997
Outstanding Doctoral Student, University of San Diego	1998
Irene S. Palmer Scholar, University of San Diego	1998
AGS/NIA/NIH Fellow, Annual R13 Conference Series	2006
Career Achievement Award, University of San Diego	2006
John A. Hartford Foundation/Atlantic Philanthropies Claire M. Fagin Fellowship	2006
Sue B. Davidson National Service Award, National Association of Clinical Nurse Specialists	2007

SELECTED RESEARCH FUNDING

PI	<i>The Experience of Decision-making Among Telephone Advice/Triage Nurses,</i> Irene S. Palmer Research Grant, University of San Diego, 1997-1998 (\$1,800)
PI	<i>Use of Protocols and Guidelines Among Telephone Advice Nurses,</i> Kaiser Permanente, UCLA, & STT Gamma Gamma Chapter, 1998-1999 (\$13,250)
Co-Invest	<i>Nurse Advice in Centralized and Decentralized Settings,</i> Kaiser Permanente Garfield Grant, 2000-2002 (\$800,000)
PI	<i>Registered Nurse Perceptions of Medication Errors: Occurrence &amp; Reporting,</i> United Nurses Association of California, 2001-2002 (\$6,380)
Co-Invest	<i>Decision-making Regarding Influenza Vaccinations Among Hospitalized Patients,</i> Southern California Kaiser Permanente Medical Group, 2001-2002 (\$4,750)

- PI *Clinical Nurse Specialists' Perceptions of Roles, Activities, and Outcomes*, California State Board of Registered Nursing, 2001-2002 (\$4,955)
- Consultant *ADHD, Families, Ethnicity, and Culture*, Oregon Health Sciences University, NINR (NIH), 2000-2003 (\$900,000)
- Co-Invest *Decision-making Regarding Influenza Vaccinations Among Hospitalized Patients: A Multi-hospital Project*, Southern California Kaiser Permanente Medical Group, 2004-2005 (\$4,750)
- PI *Nurse Decision-making About Reporting Medication Errors: Focusing In On the Nursing Perspective*, United Nurses Association of California, 2001-2002 (\$13,000)
- Co-Invest *The Role of Registered Nurses in the Leadership and/or Implementation Of Two Clinical Interventions to Reduce Preventable Patient Mortality: Rapid Response Teams and the Prevention of Ventilator Acquired Pneumonia*, The Gordon and Betty Moore Foundation, 2005-2007 (\$240,105)
- PI *Decision-making Among Older Adults with Mild Cognitive Impairment*, John A. Hartford Post Doctoral Fellowship, 2006-2008 (\$125,000)
- PI *Determinants of Judgment & Problem Solving Among Patients with Dementia*, National Alzheimer's Coordinating Center, NIA U01 AG016976, 2007-2008 (\$25,000)

#### SELECTED PUBLICATIONS

- Mayo, A. (2008). Measuring functional status in older adults with dementia. *Clinical Nurse Specialist: The Journal for Advanced Nursing Practice*. Accepted for publication 6/24/08: Manuscript number RES 22-5a.
- Mayo, A. (2007). A history of nursing ideas. Book Review. *Nursing Philosophy*, 8(3), 218-219.
- Mayo, A. & Duncan, D. (2004). Nurse Perceptions of Medication Errors: What We Need to Know for Patient Safety. *Journal of Nursing Care Quality*, 19(3), 209-217.
- Mayo, A. & Cobler, S. (2004). Patient Decision-making regarding flu vaccines: What we need to know. *Journal of the American Academy of Nurse Practitioners*, 16(9), 402-410
- Chang, B. L., Omery, A., & Mayo, A (2003). Use of personal digital assistants by adolescents with severe asthma. *AACN Clinical Issues*, 14(3) 379-391.
- Valanis, B., Moscato, S., Tanner, C., Mayo, A., David, M., Shapiro, Izumi, & Keyes, C. (2003). A model for examining predictors of outcomes of telephone nursing advice. *JONA*, 33(2), 91-95.
- Valanis, B., Moscato, S., Tanner, C., Shapiro, Izumi, David, M., Mayo, A. (2003). Making it work: Organization and processes of telephone nursing advice services in call centers and medical offices. *JONA*, 33(4), 216-223.
- Moscato, S. R., Valanis, B., Gullion, C. M., Tanner, C., Shapiro, S., Izumi, S., Marion, D., & Mayo, A. (2003). Measuring Caller-Identified Outcomes of Telephone Advice Nursing. *Clinical Nursing Research*, 12(3), 266-281.
- Mayo, A., Chang, B., & Omery, A. (2002). Use of Protocols and Guidelines by Telephone Advice Nurses. *Clinical Nursing Research*, 11(2), 204-219.
- Chang, B., Mayo, A., & Omery, A. (2002) Evaluating quality of telehealth advice nursing. *Western Journal of Nursing Research*, 24(5), 583-590.
- Mayo, A. (2001). Responses to AIDS-Related Crisis. In M. Lunney (Ed.), *Critical Thinking & Nursing Diagnoses: Case Studies and Analyses*. NANDA:Philadelphia.

- Mayo, A. & Van Slyck, A. (1999). Developing Staffing Standards: Statistical Considerations for Patient Care Administrators. *JONA*, 29(10), 43-48.
- Mayo, A. (1999). Case Study: Responses to AIDS-related crisis. *Nursing Diagnosis: The Journal of Nursing Language and Classification*, 10(2), 46 & 77-80.
- Roy, C. et al (1998). Emerging Nursing Knowledge: A Value-based Position Paper Linking Nursing Knowledge and Practice Outcomes. USA Nursing Knowledge Consensus Conference, Boston MA. [http://www.bc.edu/bc\\_org/avp/son/theorist/roy.pdf](http://www.bc.edu/bc_org/avp/son/theorist/roy.pdf)
- Mayo, A. (1998). Are You Ready for Survey? *Nursing Management*, 29(3), 42-44.
- Mayo, A. & Everroad, S. (1997). Strategic Planning for Assuring Nursing Resources in the Ambulatory Setting. *Nursing Management*, 27(11), 33-34.
- Mayo, A. (1993). Teaching Family/Significant Other Nursing. *The Journal of Continuing Education in Nursing*, 24(1), 76-82.